

MEETING OF THE SOUTH ESSEX PARKING PARTNERSHIP JOINT COMMITTEE

14 DECEMBER 2023 COUNCIL CHAMBER, CHELMSFORD CITY COUNCIL COMMENCING AT 14.00

AGENDA

- 1. Welcome from Chairman
- 2. Apologies for absence and substitutions
- 3. Minutes of the Joint Committee meeting held on 31 August 2023
- 4. Public question time
- 5. Operational and performance update (Russell Panter verbal update)
- 6. Financial Report (Michael Packham)
- 7. 3PR School Parking Initiative update (Jack Sharpe)
- 8. Annual Business Plan 2024/25 (Nick Binder)
- 9. Castle Point proposals for allocation of funding (Nick Binder)
- 10. Forward plan of meetings (Nick Binder)
- 11. Date and time of next meeting

Joint Committee Meeting 14 March 2024, at 2pm.

MINUTES

of the

SOUTH ESSEX PARKING PARTNERSHIP JOINT COMMITTEE

held on 31 August 2023 at 2pm

Members present:

Councillor Ian Fuller – Chelmsford City Council Councillor Simon Morgan – Maldon District Council Councillor Carole Morris – Basildon Borough Council Councillor Laureen Shaw – Essex County Council Councillor Darryl Sankey – Brentwood Borough Council Councillor Vilma Wilson – Rochford District Council

Also in attendance

Councillor Andrew Sosin - Chelmsford City Council

Officers present:

Trudie Bragg – Castle Point Borough Council
James Hendry – Basildon Borough Council
Nick Binder – Chelmsford City Council
William Butcher – Chelmsford City Council
Russell Panter – Chelmsford City Council
Michael Packham – Chelmsford City Council
Dan Sharma-Bird – Chelmsford City Council

1. Welcome and Introductions

Nick Binder welcomed those present to the meeting of the Joint Committee and members of the Joint Committee and officers introduced themselves.

2. Apologies for Absence

Apologies for absence were received from Councillor M Fuller, Castle Point Borough Council. Apologies had also been received from Sharon Braney – Rochford District Council, Jo Heynes – Essex County Council, Nicola Syder – Maldon District Council

3. Election of Chairman for the ensuing Municipal year

Two nominations were made by members of the Joint Committee for Cllr Sankey and Cllr Shaw. The nomination for Cllr Sankey was not seconded, but the one for Cllr Shaw was.

The nomination for Cllr Shaw was voted on and carried by the Joint Committee.

AGREED that Cllr Shaw be elected Chairman for the 2023-24 Municipal year.

4. Election of Vice Chairman for the ensuing Municipal year

One nomination was made by members of the Joint Committee and seconded, for Cllr Morris.

The nomination for Cllr Morris was carried.

AGREED that Cllr Morris be elected Vice Chairman for the 2023-24 Municipal year.

5. Minutes of the Joint Committee Meeting 16 March 2023

The minutes of the meeting 16 March 2023 were confirmed as a correct record. At this point of the meeting, the Chairman expressed their thanks to the former Chair, Cllr Mackrory.

6. Public Question Time

Two members of the public spoke during Item 7 and their comments are detailed under that item. Three questions were also asked by a local ward Councillor, who was attending the meeting. They asked about parking issues at the Hamptons, the rejection of a parking application on Chelmerton Avenue and an update on a request for parking restrictions that had been raised by a resident, all in Great Baddow.

In response to the questions raised by the ward Councillor, officers provided the below answers;

- Larger occasional events at the Hamptons could lead to parking space levels being exceeded and conversations had been taking place with the owners regarding this. It was noted that officers were looking into developing a travel plan for days with larger events, which would require some marshalling and traffic management to be supplied by the Hamptons management. It was noted that there would be a requirement to test some options in the first instance and the Parking Partnership remain in communication with the Hamptons to establish when the next large event may be. it was also highlighted that there could sometimes be temporary congestion issues when visitors attend and leave all at the same time, but these only lasted for 5-10 minutes as traffic left the venue.
- The Chelmerton Avenue scheme must have not yet met the relevant criteria and if there had been changes in circumstance then it could always be reassessed.
- The other request for parking restrictions, appeared to be one seeking support from a ward Councillor before its submission.

7. Consider objections against an advertised TRO – Ashingdon Road, Rochford

The Joint Committee considered a report which asked them to consider the objections made against an advertised TRO for Ashingdon Road in Rochford and to either agree that the proposed order be made as advertised, or made with modifications or for it to be withdrawn. The Joint Committee heard that the recommendation was to make the order as advertised and the area would be added to permit parking areas zone Q. It was noted that the application had come on the back of access issues for local residents during school pick up and drop off times. It was noted that initial consultation with residents had resulted in six being in favour and one not. The Joint Committee heard that officers had reviewed the objections but did not feel they outweighed the issues being caused and therefore were continuing to propose that the order be made as advertised.

Two members of the public attended the meeting and addressed the Joint Committee. They stated that double parking was a significant issue in the area and this led to continued issues with accessing their own properties, due to inconsiderate parking. It was noted that sometimes it was impossible to access properties during school times and this had been an ongoing problem for many years. The Joint Committee also heard that there was no other alternative access into the lane that the properties were situated on and in many cases it was not even worth attempting to leave or arrive at the properties via car. The Joint Committee were referred to a similar permit scheme nearby which had alleviated issues and it was felt by residents that the proposed scheme would benefit their side of the road in the same way.

A local ward member also informed the Joint Committee, that the issues had been significant for a long time and they fully supported the application. They stated that the process of applying for the TRO had been delayed by Covid and nearby new housing developments, but it was now clear that this was the only solution to the problem.

In response to questions from members of the Joint Committee, officers confirmed the land was highways land and that the application had been deferred due to waiting to see what happened with the nearby new housing development. It was noted that it had become clear that the developers were not going to deal with the relevant piece of road and therefore the TRO would be required. It was also noted that residents would receive resident and visitor permits in the usual way if approved and that the enforcement team would patrol regularly to begin with.

AGREED that the proposed Order should be made as advertised (Permit Parking Area Zone Q Mon-Fri 8am-10am and 2pm-4pm excluding Bank Holidays)

(2.10pm to 2.34pm)

8. Enforcement Operations Update (verbal update)

The Joint Committee received a verbal update on enforcement operational matters. It was noted that PCN issue rates were down slightly against the business plan forecast but still 6.5% up on the previous year, the impact of covid on changing travel behaviours was still being monitored. The Joint Committee heard that there were currently three civil enforcement officer vacancies, with efforts now being focused at Basildon. It was also noted that there was a greater demand for enforcement outside of core hours and this was an area that would continue to be assessed going forward. It was also noted that civil enforcement officers now had police accreditation and were therefore able to work more closely with the police when required. Officers also informed the Joint Committee that efforts continued with the reporting section of the website where they were aiming to make it a more educational process with further signposting where required. The Joint Committee were also updated on the continued progress of the 3pr scheme. It was noted that there were now 51 schools involved, including 13 new ones and three refresher schemes.

In response to questions and comments from the Joint Committee, it was noted that;

- Some of the Council's in the partnership effectively had a deficit and this was commonly due to the fact that PCN's do not fully cover the cost of the function. Therefore some of the smaller authorities who had less income from residents parking schemes and on street parking would have less potential income.
- Officers were always available to discuss options and income generating ideas with the lead Councillors.

(2.35pm to 2.53pm)

9. Financial outturn 2022/23

The Joint Committee considered a report on the financial position of South Essex Parking Partnership for the year ending 31 March 2023, which showed a cash-based surplus of £465,114 for SEPP and a deficit of £335,400 for the TRO account before taking into account items funded from the Reserve. This resulted in an overall deficit position of £129,714 when the TRO account was included.

It was noted that the total use of reserves in 2022/23 had been £208,703 and once this was taken into account, the net position for the Partnership including the TRO account was a deficit of £78,988.

It was noted that the £78,988 deficit, plus the £100,000 initial cashflow assistance from ECC were added to the total reserve balance, taking the Partnership to a cumulative cashable position of $\pounds 2,155,790$ at the end of 2022/23.

AGREED that the financial outturn of the Partnership for 2022/2023 be noted and approved.

(2.54pm to 2.59pm)

10. Financial Report 2023/24

The report to the meeting set out a summary of the financial position for the South Essex Parking Partnership for the period 1 April to 21 August 2023. The report showed a surplus of £94,063 for SEPP and a deficit of £150,523 for the TRO account on a cash basis for the financial year to 21 August 2023. This resulted in an overall surplus for the Partnership, including the TRO account, of £56,460.

It was noted that in comparison between the current year and last year, the 23/24 figure represented just under 105% of the income received in 22/23 over the same period. In response to a question from a member of the Joint Committee, it was noted that the out of hours spend in Brentwood had been to facilitate the use of Community Safety Officers to issue PCN's outside of core hours.

AGREED that the financial position of the Partnership at 21 August 2023 be noted.

(3pm to 3.05pm)

11. Annual Report of the South Essex Parking Partnership 2022/23

The Joint Committee received a draft of the Annual Report of the Partnership for 2022/23. It was noted that the Joint Committee Agreement included a responsibility for producing an annual report and it had been produced in line with the Traffic Management Act of 2004. The report detailed the financial position of the Partnership, Team performance, PCN issue and recovery rates and a conclusion of the year. Officers informed the Joint Committee that, the year had still not been a consistent one due to ongoing changes in behaviours post covid, but that the income levels were starting to get back to previous levels. It was noted that the Partnership was well placed to continue the delivery of an effective service, efficiently into 2023/24.

In response to questions from the Joint Committee, it was noted that;

- 18% of the total number of PCN's issued were challenged by members of the public and 6% of the total number of PCNs issued were cancelled following a successful challenge.
- PCN's could either be high level contraventions charged at £70 or a lower level contraventions at £50.
- There were various reasons that a PCN could be cancelled by an officer, this included a ticket not being entered correctly or a test ticket at the start of the day.
- A type error was noted in Table 6, page 13 of the Annual Report. £186,00 needs amending to the correct figure of £186,000 before the report is published.

The Joint Committee expressed their thanks to the staff working within the partnership for their continued hard work.

AGREED that the Annual Report of the Partnership for 2022/23 submitted to the meeting be approved.

(3.06pm to 3.22pm)

12. Chelmsford proposal for the allocation of the agreed share of the operational fund

The Joint Committee received a report detailing the proposal from Chelmsford City Council on how they intended to use the agreed £232,500 allocation from the SEPP operational fund, in accordance with Section 55 of the Road Traffic Regulation Act 1984. It was noted that the funds had been allocated over two projects, the resurfacing and relining of Fairfield Road Car Park and improvement works to the High Chelmer Multi- Storey Car Park.

AGREED that;

- 1. The proposed schemes totalling £232,500, are in accordance with Section 55 of the RTRA 1984 act and;
- 2. The SEPP manager be authorised to release the funds to Chelmsford City Council from the SEPP parking account.

(3.23pm to 3.27pm)

13. Basildon proposal for the allocation of the agreed share of the operational fund

The Joint Committee received a report detailing the proposal from Basildon Borough Council on how they intended to use the agreed £186,000 allocation from the SEPP operational fund, in accordance with Section 55 of the Road Traffic Regulation Act 1984. It was noted that the funds had been allocated over three projects, Car Park improvements and the trial of formalising/restricting informal parking areas and Electric Vehicle Infrastructure.

AGREED that;

- 1. The proposed schemes totalling £186,000, are in accordance with Section 55 of the RTRA 1984 act and;
- 2. The SEPP manager be authorised to release the funds to Basildon Borough Council from the SEPP parking account.

(3.28pm to 3.30pm)

14. Date and time of next meeting:

AGREED that the next meeting of the Joint Committee be on 14 December 2023 at 2pm.

The meeting closed at 3.30pm

Chairman



SOUTH ESSEX

SOUTH ESSEX PARKING PARTNERSHIP JOINT COMMITTEE

14th December 2023

AGENDA ITEM 6

Subject	Financial Report
Report by	Revenue Management Team Leader, Chelmsford City Council

Enquiries contact: Michael Packham, Revenue Management Team Leader, 01245 606682, michael.packham@chelmsford.gov.uk

Purpose

To report on the financial position of the South Essex Parking Partnership up to 30^{th} November 2023

Options

Recommendation(s)

That the report be noted.

|--|

1. Introduction

1.1 This report sets out the summary of the financial position for the South Essex Parking Partnership for the period covering 1st April 2023 to 30th November 2023.

2. Financial summary

2.1 Appendix 1 provides details of the actual costs incurred and income received, and is currently showing a surplus of £284,171 for SEPP and a deficit of £206,003 for the TRO account, on a cash basis for the financial year to the 30th November 2023 before taking into account items funded from the Reserve. This results in an overall surplus position for the Partnership including the TRO account of £78,168. This is an improvement of £134,628 since last reported.

Looking at a comparison between this year and last year (April to October), and PCN income in particular, the Partnership received a total of £936,351 in 23/24, whereas in 22/23 the Partnership over the same period (April to October) received £923,437. The 23/24 figure therefore represents just over 101% of the income received in 22/23 over the same period.

Latest projections and income received mean that the budget of \pounds 1,627,800 for PCN income for 23/24 is likely to be broadly on target. Total PCN income received in 22/23 was \pounds 1,612,372, so the 23/24 budget allows for a slight increase from the prior year.

2.2 There has been one item of reserve spend so far in 23/24, relating to the out of hours enforcement costs in Brentwood. This totals £33,820 as highlighted in Appendix 1 and results in a net surplus for the partnership and TRO account after reserves use of £44,348.

Whilst most costs reflect actual spend, where this is not specifically identifiable against an individual authority, the figures have been allocated based on the previously agreed method of allocation within the Annual Business Plan, and show the position for each Partner over the 1st April 2023 to 30th November 2023 period. For example, central support is not allocated across the Partnership until the end of the financial year, and so a pro-rata up to the date mentioned above has been included.

List of Appendices

Appendix 1 - Financial summary @ 30/11/2023

Appendix 1		South Essex Parking Partnership - Summary position @ 30/11/2023							
Actual 23/24	Chelmsford £	Brentwood £	Maldon £	Basildon £	Rochford £	Castle Point £	Total £	TROs £	Total £
Direct Expenditure	-	_	-	-	~	_	-		-
- Employees	310,010	213,483	44,989	232,836	102,386	65,064	968,769	96,866	1,065,635
- Premises	0	213,403	44,909	232,030	102,300	03,004	0	30,000	1,003,033
- Supplies and Services	25,670	20,409	41,853	21,357	13,107	5,641	128,038	93,782	221,820
- Third Party Payments	19,320	14,360	3,264	10,443	4,961	4,308	56,655	0	56,655
- Transport costs	3,607	4,384	1,710	8,142	3,251	1,710	22,805	124	22,929
Total Direct Expenditure	358,608	252,636	91,816	272,778	123,705	76,723	1,176,267	190,772	1,367,039
Indirect Expenditure									
Central Support	41,676	27,962	5,992	22,968	8,588	7,257	114,443	15,445	129,888
Total Indirect Expenditure	41,676	27,962	5,992	22,968	8,588	7,257	114,443	15,445	129,888
Total Expenditure	400,284	280,598	97,808	295,746	132,294	83,980	1,290,710	206,218	1,496,927
Income received to 30/11/2023									
PCN's	362,333	362,652	36,155	135,936	94,313	86,860	1,078,248	0	1,078,248
Residents' Parking Permits	174,794	91,956	15,462	98,968	11,513	4,050	396,743	0	396,743
Pay & Display	68,890	30,159	0	0	0	0	99,050	0	99,050
Other	306	205	44	169	63	53	840	214	1,054
Total Income	606,323	484,973	51,661	235,072	105,889	90,963	1,574,881	214	1,575,095
Net (Surplus) / Deficit - Cash Basis Excluding items earmarked from Reserves below	(206,039)	(204,375)	46,147	60,675	26,404	(6,983)	(284,171)	206,003	(78,168)

(a)

Memorandum: Items funded from Reserves

	Actuals £	
Out of Hours Enforcement Services from Brentwood Borough Council	33,820	
	33,820	
Net (Surplus) / Deficit - Cash Basis Excluding items		
earmarked from Reserves	(78,168)	(a)
Net After Use of Reserves	(44,348)	



SOUTH ESSEX PARKING PARTNERSHIP JOINT COMMITTEE

14 December 2023

AGENDA ITEM 8

Subject	Business Plan for 2024/25
Report by	South Essex Parking Partnership Manager

Enquiries contact: Nick Binder, Parking Partnership Manager, 01245 606303, nick.binder@chelmsford.gov.uk

Purpose

This report seeks the Joint Committee's approval of the South Essex Parking Partnership Business Plan for 2024/25.

Options

The Joint Committee can approve, reject or amend the Business Plan.

Recommendation(s)

1.	That the Joint Committee approves the attached Business Plan for 2024/25 and the four
	specific recommendations listed below:

- agree the 2024/25 budgets and the proposed actions and objectives
- agree the proposed funding (Table 3 page 17) for 2024/25
- agree to maintain a reserve of £400,000 for financial year 2024/25
- approve the risks identified and the action plan to address the top three risks in Appendix B.

Consultees	Lead officers from each of the Partner Authorities as set out in Appendix
	B of the Joint Committee Agreement 2022.

1. <u>Introduction</u>

- 1.1 Clause 23.12 of the 2022 Joint Committee Agreement sets out that the Treasurer shall prepare an annual budget, as part of the Annual Business Plan, to be presented to the Joint Committee for consideration, challenge and approval in accordance with the budgetary timetable of the Lead Authority.
- 1.2 The Business Plan 2024/25 (Appendix A) provides the proposed annual budget and the business aims and objectives the Partnership sets out to achieve in the forthcoming year.

2 <u>Business aims and objectives</u>

2.1 Section 2, page 3 of the Business Plan sets out the long-term business aims and objectives of the Partnership and how they link into the requirements of the Traffic Management Act 2004.

3 Budget for 2024/25

3.1 The Budget has been based on the annual performance of the Partnership since its introduction in April 2011. The business model has been developed each year to ensure that the parking enforcement operational costs and the Traffic Regulation Order (TRO) operational costs are fully funded by the Partnership account. In addition, the business plans have enabled the Partnership to maintain a reserve of £400,000 and produce an operational fund to invest back into essential areas of the operation without the need for any additional or capital funding from Partner Authorities.

2020 had been an unprecedented year with the Covid-19 pandemic and this had created a degree of uncertainty with the outcome of the future financial account and operational model. More recently, high inflation with increased operational costs and overheads along with staff pay increases has added further pressure on the budget. This budget for 2024-25 has been set considering all these factors.

- 3.2 Section 3.1, page 6 of the Business Plan details the proposed budget for the 2024/25 parking enforcement operation. The total direct and indirect expenditure is estimated at £2,227,600,800 and the total income is estimated to be £2,585,500.
- 3.3 Section 3.3, page 7 of the Business Plan shows the expected costs of £177,200 for the operational staffing resource of the TRO function.
- 3.4 A detailed breakdown of allocation of salaries and an explanation of the factors used to allocate total direct and indirect costs are contained as Appendix A on page 21 of the Business Plan.
- 3.5 Section 3.4, page 8 sets out the new arrangements, consisting of three parts, for how the surplus will be managed under the new joint committee agreement which commenced on 1 April 2022.

3.6 <u>Maintaining a reserve</u>

3.7 It is an important part of the development of the business plan to consider the level and purpose of any reserves held by the Partnership. An assessment of the level of reserves will need to consider factors such as the risks facing the Partnership and the capacity to deal with in year budget pressures and other unforeseen events.

However, there is no precise methodology to establish the correct level of reserves and this is a matter for judgement for the Partnership's Treasurer to propose to the Joint Committee.

Considering the impact of the account and loss of income during the Covid-19 pandemic and the uncertainty on how the account will perform, it had previously been agreed when entering into the new Joint Committee Agreement that a reserve of £400,000 would be maintained.

It is recommended that the level of reserve remains at £400,000 for financial year 2024/25.

- 3.8 Estimated outturn position for 2024/25
- 3.9 The estimated outturn position for 2024/25 by applying the new surplus management arrangements is as follows

The Business plan estimates that the Partnership can expect a surplus in the region of £323,000 from the parking enforcement account

Part 1: £400,000 reserve already maintained – carry forward from SEPP operational account.

From the estimated £323,000 outturn position, the full £323,000 will contribute towards the TRO operational costs, the maintenance of sign and lines and the funding for new TROs identified in part 2 of the arrangement. There will be no estimated surplus to add to Part 3 of the surplus sharing arrangement

4 Business objectives for 2024/25

4.1 Section 4, page 11 of the Annual Business Plan provides the business objectives and actions the Partnership aims to achieve in 2024/25. These objectives link into the longer term aims and objectives of the Partnership. The main area of focus will be to monitor the effects of the business recovery and adjust the business case to ensure service provision meets demand.

4.7 <u>The Operational Fund</u>

4.8 Any operational fund carried forward into the new joint committee agreement is not subject to the new surplus management arrangements and will remain the full responsibility of the SEPP Joint Committee to invest into schemes which are in accordance with Section 55 of the RTRA 1984.

Section 4.3 page 16 provides the current financial position of the SEPP operational fund. Taking account the amounts to complete the outstanding approved items of spend and to maintain the proposed £400,000 reserve. The Partnership will have an operational reserve fund of £404,176 available to invest back into the operation.

- 4.9 Section 4.4 page 17 sets out the following proposed items for funding during the 2024/25 financial year.
 - £33,000 to cover costs to provide additional out of hours and weekend enforcement patrols to cover known parking problems outside of core hours
 - £200,000 for sign and line maintenance and new TROs
 - £35,000 for the consultation and implementation of new Resident Parking Schemes in the vicinity of the new Beaulieu Train Station in Chelmsford.

If the Joint Committee approve these items of spend, the Joint Committee will hold a reserve of £400,000 plus an additional £136,176 to invest back into the operation or into schemes which are in accordance with Section 55 of the RTRA 1984.

5 <u>Review of Risks to the Partnership</u>

5.1 A requirement of the annual business planning process is to review the risks to the Partnership. It is important that these risks are regularly monitored and the action plan implemented to ensure that the long-term business objectives are not compromised.

The risks have been updated to reflect the new joint committee agreement working arrangements.

Appendix B, page 28, provides the identified risks and the updated Risk Action Plan.

It is recommended that the Joint Committee approve the risks identified and the action plan to address the top three risks.

6 <u>Contract Register</u>

6.1 The Partnership should ensure that key contractual arrangements are monitored annually to enable adequate time to be allowed to re-tender as appropriate. It is an important part of the business planning process that a contracts register should be monitored, to ensure that sufficient consideration is given to key contracts, expiry dates and ongoing requirements.

The table in section 6 page 18 provides details of the key contracts and expiry dates and current actions required

7 <u>Summary</u>

The business objectives for 2024/25 have been set to ensure the Partnership maintains the current level of performance and continues to provide a high level of service delivery.

The financial position of the Partnership and the budget set for 2024/25 has ensured that the enforcement operation, the TRO function and the funding for the signs and lines maintenance can be fully funded from the Partnership account with sufficient reserves to cover any shortfalls should they arise.

For financial year 2024/25 it is proposed that there will be £200,000 funding available for maintenance of signs and lines and new TROs with an additional \pounds 35,000 for the implementation of resident permit schemes to coincide with the opening of the new Beaulieu Train Station in Chelmsford .

This Annual Business Plan sets out four key recommendations for approval by the Joint Committee.

- agree the 2024/25 budgets and the proposed actions and objectives
- agree the proposed funding (Table 3 page 17) for 2024/25
- agree to maintain a reserve of £400,000 for financial year 2024/25
- approve the risks identified and the action plan to address the top three risks in Appendix B.

List of Appendices

Appendix A South Essex Parking Partnership Business Plan 2024/25

Background Papers

The South Essex Parking Partnership Joint Committee Agreement 2022





South Essex Parking Partnership Business Plan 2024/25



Section	Content	page
1	Introduction	3
2	Business aims and objectives	3
3	Budget for 2024/25	5
3.1	2024/25 Budget	6
3.2	Breakdown of budget costs 2024/25	7
3.3	TRO operation budget 2024/25	7
3.4	Surplus management arrangements	8
3.5	Maintaining a reserve	9
3.6	Estimated outturn position for 2024/25	10
4	Objectives and actions for 2024/25	11
4.1	Business objectives for 2024/25	11
4.3	Operational fund	16
4.4	Proposed 24/25 funding for approval	17
5	Risks to the Partnership	18
6	Contracts register	18
7	Summary	19
7.1	Recommendations for Joint Committee approval	20
	Appendix A Breakdown of budget costs 2024/25	21
	Appendix B Risk Assessment	28

1: Introduction

The South Essex Parking Partnership (SEPP) has been operational since 1 April 2011. Governed by a Joint Committee, the Partnership has developed the Annual Business Plans to ensure that the parking enforcement operational costs and the Traffic Regulation Order operational costs are fully funded by the Partnership account. In addition, the business plans have enabled the Partnership to maintain a reserve of £400,000 and produce a surplus to invest back into essential areas of the operation without the need for capital or additional funding.

The Partner Authorities have signed up to a new Joint Committee Agreement for a further period of five years with the option to extend year on for a maximum of eight years. This new agreement will incorporate a new surplus management model which is included in this Business Plan.

The Partnership has now had the benefit of several years of operational costs, income, and data and this has historically enabled the Parking Partnership Manager and Treasurer to the Partnership to provide robust estimates for the Annual Budget.

Clause 22.12 of the 2022 Joint Committee Agreement sets out that the Treasurer shall prepare an annual budget, as part of the Annual Business Plan, to be presented to the Joint Committee for consideration, challenge and approval in accordance with the budgetary timetable of the Lead Authority.

This document has been created in consultation with all Partnership Lead Officers and provides the proposed annual budget for 2024/25 and the business aims and objectives the Partnership sets out to achieve in the forthcoming year.

2: Business aims and objectives

The following section specifies the long term business aims and objectives of the Partnership and how they link into the requirements of the Traffic Management Act 2004 (TMA 2004).

The business aims and objectives in this Annual Business Plan link into the longer term financial forecast.

The TMA 2004 provides the legislation and guidance as to how Civil Parking Enforcement should be managed and sets out the core principles that enforcement authorities should aspire to achieve. These principles are:

- Managing the traffic network to ensure expeditious movement of traffic
- Improving road safety
- Improving the quality and accessibility of public transport

 Meeting the needs of people with disabilities, some of whom will be unable to use public transport and depend entirely on the use of a car

Managing and reconciling the competing demand for highway parking provision

 Providing suitable on street parking arrangements, considering the needs of local businesses and residents

- Supporting wider policies through incentivising behaviour.
- Encouraging compliance of parking restrictions

Operating on street Civil Parking Enforcement to achieve a zero - deficit position

• Ensuring that the requirements of the Traffic Management Act 2004 are met

Investing surplus back into Civil Parking Enforcement and traffic management schemes

The Business aims of the South Essex Parking Partnership are set out as follows;

• Support the core principles of TMA 2004

• Achieve an overall financial account to operate parking enforcement and the Traffic Regulation Order (TRO) function at zero deficit and to provide an operational fund to invest back into the operation.

Maintain a reserve fund

• Partnership lead officers take all reasonable steps to ensure individual Partnership areas reduce the level of individual deficit

• Maintain signs and lines and TROs to an acceptable level ensuring suitable funding is available

3: Budget for 2024/25

Following the introduction of the South Essex Parking Partnership in April 2011 the operation has provided a modest year on year surplus for the Partnership account.

2020 had been an unprecedented year with the Covid-19 pandemic and this had created a degree of uncertainty with the outcome of the future operational model.

The current level of inflation, increased supplier costs, overheads and staff pay increases have contributed to increased costs on the overall account.

The budget for 2024/25 has been produced considering all these factors.

24/25 SEPP Budgets	Chelmsford	Brentwood	Maldon	Basildon	Rochford	Castle Point	Total	
Management	£27,421	£18,968	£5,154	£18,968	£7,835	£5,154	£83,500	E
Civil Enforcement Supervision	£18,264	£12,497	£3,845	£13,458	£5,768	£3,268	£57,100	B
Back Office Staff	£148,702	£99,650	£21,475	£81,883	£30,513	£25,878	£408,100	C
Civil Enforcement Staff	£319,300	£242,500	£90,300	£246,100	£105,600	£60,900	£1,064,700	F
Staffing Costs	£513,687	£373,614	£120,774	£360,408	£149,715	£95,201	£1,613,400	-
	2313,007	2373,014	2120,774	2300,408	2149,715	295,201	21,013,400	
Split of General Expenditure								ŀ
Cyclical Maintenance	£0	£0	£0	£0	£0	£0	£0	
New Equipment	£3,284	£2,272	£617	£2,272	£938	£617	£10,000	E
Equipment Repairs	£657	£454	£123	£454	£188	£123	£2,000	E
Clothing & Uniforms	£3,087	£2,135	£580	£2,135	£882	£580	£9,400	E
Printing & Stationery	£3,284	£2,272	£617	£2,272	£938	£617	£10,000	C
Advertising	£36	£24	£5	£20	£7	£6	£100	C
Postages	£14,778	£10,222	£2,778	£10,222	£4,222	£2,778	£45,000	۵
Mobile Phones	£1,056	£722	£222	£778	£333	£189	£3,300	E
Radios	£0	£3,300	£0	£0	£0	£0	£3,300	
Insurance	£2,561	£1,772	£481	£1,772	£732	£481	£7,800	E
Bank Charges	£6,568	£4,543	£1,235	£4,543	£1,877	£1,235	£20,000	
County Court Fees	£18,756	£13,940	£3,168	£10,138	£4,816	£4,182	£55,000	۵
ТРТ	£5,101	£3,419	£737	£2,809	£1,047	£888	£14,000	ŀ
Software Licences	£23,684	£15,872	£3,420	£13,042	£4,860	£4,122	£65,000	ŀ
Accommodation (Satelite Depots)	£0	£10,000	£0	£8,900	£7,400	£0	£26,300	
	£82,852	£70,947	£13,985	£59,357	£28,240	£15,819	£271,200	
Transport Costs								
	04,400	04.005	0050	00.000	04.400	0050	040.000	
Repairs	£1,429	£1,905	£952	£3,333	£1,429	£952	£10,000	0
Vehicle Insurance	£3,857	£5,143	£2,571	£9,000	£3,857	£2,571	£27,000	0
Fuel	£3,571	£4,762	£2,381	£8,333	£3,571	£2,381	£25,000	(
Vehicle Lease Charges	£11,429 £20,286	£15,238 £27,048	£7,619 £13,524	£26,667 £47,333	£11,429 £20,286	£7,619 £13,524	£80,000 £142,000	C
Total Direct Expenditure	£616,825	£471,609	£148,283	£467,099	£198,241	£124,543	£2,026,600	
Indirect Expenditure								ŀ
	000	0.40	040.515	000 555	044.555	040.000	0406 005	
Central Support	£69,523	£46,589	£10,040	£38,283	£14,266	£12,099	£190,800 £10,200	
Corporate Support	£3,717	£2,491	£537	£2,047	£763	£647	£10,200	
Total Indirect Expenditure	£73,240	£49,080	£10,577	£40,329	£15,028	£12,746	£201,000	
Total Direct & Indirect Expenditure	£690,065	£520,689	£158,860	£507,428	£213,269	£137,289	£2,227,600	
Income								
PCN's	-£540,000	-£520,000	-£93,000	-£280,000	-£146,000	-£130,000	-£1,709,000	ŀ
Resident Permits/Visitor Tickets	-£296,000	-£188,000	-£29,000	-£166,000	-£24,000	-£6,000	-£709,000	ſ
Pay & Display	-£115,000	-£52,500	£0	£0	£0	£0	-£167,500	
Total Income	-£951,000	-£760,500	-£122,000	-£446,000	-£170,000	-£136,000	-£2,585,500	
Total Net Budget	(£260,935)	(£239,811)	£36,860	£61,428	£43,269	£1,289	(£357,900)	4

3.1: Parking Enforcement Budget 2024/25

3.2: Breakdown of budget costs 2024/25

A breakdown of the budget costs can be found in **Appendix A** (page 21). This information provides the Joint Committee with more detailed information regarding the predicted expenditure costs for 2024/25.

This covers the allocation of salaries, an explanation of the factors used to allocate total direct and indirect costs and a breakdown of known direct costs such as cyclical maintenance, accommodation and vehicle costs.

Information is also provided on the expected Penalty Charge Notice (PCN) income and PCN issue rates. Please note this information is based on historical performance and outcomes and considers the current performance and assumptions on business recovery. No PCN targets are set for staff and this estimate can fluctuate, depending on the level of parking compliance.

3.3: TRO operation cost budget 2024/25

The following table sets out the proposed budget for the 2024/25 TRO operational costs only (does not include sign and line maintenance funding and funding for new TROs)

TRO operational budget 2022/23	
Direct Expenditure	
- Employees	£145,900
- Supplies and Services	Note A
- Third Party Payments	Note A
- Transport costs	£2,000
Total Direct Expenditure	£147,900
Indirect Expenditure	
Central Support	£30,000
Total Indirect Expenditure	£30,000
Total budget	£177,200

Note A

These items of spend relate to the signs and lines maintenance and new TRO funding which is allocated from Part 2 of the surplus sharing model.

3.4: Surplus management arrangements under the new Joint Committee Agreement.

For current services the surplus generated at the end of every financial year will be applied across three key areas split into three parts.

Part 1

The principle in Part 1 ensures the maintenance of a suggested deficit reserve of up to £400,000 per partnership (agreed by the Parking Partnership Managers). This level of reserve must be maintained (and topped up as appropriate) before any surplus is moved into the second and third parts. The level of reserve will be monitored through the quarterly meetings.Provided that this reserve is maintained (which is the priority), this minimises the deficit risk to all members of the partnership.

Any surplus generated after any calls to maintain the Part 1 deficit reserve at the agreed level will be split on the following basis between Part 2 (55%) and Part 3 (45%) subject to the conditions of part 2 below.

<u>Part 2</u>

Part 2 is used for local needs as set out in the annual business plan and specifically; a) the operational and funding costs for TROs and the essential maintenance of parking related signs and lines and; b) innovation around different ways to manage parking within each partnership. This reflects the existing arrangements within the joint committee agreement. Any capital / innovation funds required above the level agreed in the annual business plan that cannot be contained within Part 2 can be bid for in Part 3 and will be considered on merit against other county-wide priorities.

It is recognised that there are fixed and ongoing commitments in relation to ongoing TRO costs therefore any in year surplus must cover the below costs (see **table 1** below, Part 2 Breakdown). Therefore, a priority is to ensure that these costs are always covered within the 55% split.

In the event that the 55% share does not cover the required costs in the table below, those costs will be covered but the remainder will be allocated to Part 3.

Table 1 -Part 2 breakdown	<u>SEPP</u>
a) TRO delivery (operational and costs)	*£172,000
Maintenance of parking related signs and lines and implementation of new TROs	*£200,000
b) Innovation / capital to manage on street parking	*£56,000
TOTAL ANNUAL CAP	*£428,000

*These figures will be reviewed on an ongoing basis and any changes will be agreed between ECC and the Lead Authority

Note: The surplus generated in one year will be allocated for spend in the subsequent year.

<u>Part 3</u>

The principle in **Part 3** is to cover Essex wider strategic highways priorities and is proposed to be governed through a new Strategic Panel. It is proposed the new Panel is led by the ECC cabinet member, with the two chairmen possibly with one other member from each of the three partners. Any surplus achieved in this area from NEPP and SEPP will be directed towards county-wide priorities within the respective areas, still in line with section 55 of the RTRA 1984. ECC will work with the two Lead Authorities to develop the assessment criteria for bids for this funding. Bids will be put forward by officers from both the partnerships and ECC

3.5 Maintaining a reserve

It is an important part of the development of the business plan to consider the level and purpose of any reserves held by the Partnership. An assessment of the level of reserves will need to consider factors such as the risks facing the Partnership and the capacity to deal with in year budget pressures and other unforeseen events. However, there is no precise methodology to establish the correct level of reserves and this is a matter for judgement for the Partnership's Treasurer to propose to the Joint Committee.

Taking into account the impact of the account and loss of income during the Covid-19 pandemic and the uncertainty on how the account will perform it was

agreed when proposing the new Joint Committee Agreement that a reserve of £400,000 would be maintained and carried forward into the new term of the agreement.

It is recommended that the level of reserve remains at £400,000 for financial year 2024/25.

3.6: Estimated outturn position for 2024/25

The estimated outturn position for 2024/25 by applying the new surplus management arrangements is as follows

Part 1: £400,000 reserve maintained – carry forward from SEPP operational account.

The estimated outturn position for 2024/25 from the parking enforcement operation is £357,900 surplus.

A 55% split of this amount equates to £196,845 which is insufficient to contribute to the £428,000 TRO and innovations costs identified in table 1. In the event that the 55% share does not cover the required costs, those costs will be covered but the remainder will be allocated to Part 3.

From the estimated £357,900 outturn position, £357,900 will contribute to cover the costs in part 2 with no contribution to Part 3

4: Objectives and actions for 2024/25

The following section provides the objectives and actions proposed for the forthcoming year.

4.1: Business objectives for 2024/25

The following table provides the business objectives the Partnership aims to achieve in 2024/25

Objective for 2024/25	Linked to business aim	Action and measure
1: Monitor the effects of the business recovery and adjust the business case to ensure service provision meets demand. Continue to gauge the potential long term operational and financial impact of the change of working patterns / environments and parking requirements.	Support the core principles of TMA 2004 Achieve an overall financial account to operate parking enforcement and the TRO function at zero deficit Maintain a contingency reserve	Monthly performance and financial monitoring
 2: Continued focus on performance and sickness absence management at a local level to ensure best use of staff resource and improve attendance levels and subsequently maintain expected levels of patrol coverage. Provide a professional service, ensuring full compliance with TMA 2004 and high levels of customer service. Key Performance Indicators: 75% of PCNs issued are successfully recovered CEOs to achieve an average performance score of 33 PCNs which have been cancelled due to an CEO error, not to exceed 0.8% 	Support the core principles of TMA 2004 Achieve an overall financial account to operate parking enforcement and the TRO function at zero deficit Maintain a contingency reserve	Monthly 1to1 performance reviews with staff Identify training needs Manage sickness in accordance with Chelmsford City Council Sickness Management Policy Monthly PCN issue rates recorded and monitored against estimate Quarterly performance figures provided to lead officers Update on Business Plan to Joint Committee

 3: Ensure CEO patrol rotas are continually reviewed to ensure best use of staff time in key areas. Continue to provide ad-hoc out of hours enforcement to concentrate enforcement on known problem areas. Review enforcement outside of the core operational hours and review level of resource required to ensure staff have enough support during these periods 	Support the core principles of TMA 2004 Achieve an overall financial account to operate parking enforcement and the TRO function at zero deficit Maintain a contingency reserve	Monthly 1to1 performance reviews with staff Monthly PCN issue rates recorded and monitored against estimate Quarterly performance figures provided to lead officers Update on Business Plan to Joint Committee Monitor SLAs with partner authorities to deliver out of hours enforcement on behalf of the Partnership
3: Partnership CEOs to support Castle Point, and Rochford at key times and to provide holiday cover.	Support the core principles of TMA 2004 Achieve an overall financial account to operate parking enforcement and the TRO function at zero deficit Maintain a contingency reserve	Monthly 1to1 performance reviews with staff Monthly PCN issue rates recorded and monitored against estimate Quarterly performance figures provided to lead officers Update on Business Plan to Joint Committee
 4: Maldon to continue additional CEO patrol coverage with the use of the Community Safety Officers outside of normal working hours and during peak summer season. Maintain communications between the Council and the Partnership passing on intelligence regarding events (such as the Maldon Mud Race. Burnham Carnival etc.) when additional enforcement is required Introduce targeted action days to deal with Hot Spots (schools etc.) allocating Council resources in addition to the Partnership staff 	Support the core principles of TMA 2004 Achieve an overall financial account to operate parking enforcement and the TRO function at zero deficit Maintain a contingency reserve Partnership lead officers take all reasonable steps to ensure individual Partnership areas reduce the level of individual deficit	Monthly 1to1 performance reviews with staff Monthly PCN issue rates recorded and monitored against estimate Quarterly performance figures provided to lead officers Update on Business Plan to Joint Committee

5: Continue to operate the service level agreement with Brentwood Borough Council to engage the services of the Brentwood Community Safety Officers to provide enforcement patrols to assist with weekend and out of hours coverage.	Support the core principles of TMA 2004 Achieve an overall financial account to operate parking enforcement and the TRO function at zero deficit Maintain a contingency reserve Partnership lead officers take all reasonable steps to ensure individual Partnership areas reduce the level of individual deficit	Monthly 1to1 performance reviews with staff Monthly PCN issue rates recorded and monitored against estimate Quarterly performance figures provided to lead officers Update on Business Plan to Joint Committee
6: Review current operational expenditure and processes and determine if further efficiencies / improvements can be made	Achieve an overall financial account to operate parking enforcement and the TRO function at zero deficit Maintain a contingency reserve	Update on Business Plan to Joint Committee Ongoing action: Obtain competitive quotes for all services and supplies provided. Ensure best value for money is achieved. Explore alternative methods of delivering the service utilising digital and on-line technology
7: Identify the proposed resident parking schemes, which are agreed and approved. Determine the additional income gained from the resident permit charges and adjust each area account to reflect the change.	Support the core principles of TMA 2004 Achieve an overall financial account to operate parking enforcement and the TRO function at zero deficit	Review the outcome of consultations with residents and business. All schemes agreed at local level to be prioritised and submitted to the Sub Committee for approval. Review the first year of permit sales and adjust Partnership account to reflect additional income. Update on Business Plan to Joint

	Maintain a contingency reserve Partnership lead officers take all reasonable steps to ensure individual Partnership areas reduce the level of individual deficit	Committee
8: Identify and prioritise schemes in areas which provide the greatest benefit to the overall aims and objectives of the Parking Partnership Produce and implement a programme of essential maintenance works for signs and lines and TROs requiring attention.	Support the core principles of TMA 2004 Achieve an overall financial account to operate parking enforcement and the TRO function at zero deficit Maintain a contingency reserve Partnership lead officers take all reasonable steps to ensure individual Partnership areas reduce the level of individual deficit Maintain signs and lines and TROs to an acceptable level ensuring suitable funding is available	Review the outcome of consultations with residents and business. All schemes agreed at local level to be prioritised and submitted to the Sub Committee for approval. Submit essential maintenance schemes to the Signs and Lines funding Sub Committee for consideration and approval Update on Business Plan to Joint Committee
9: Ensure that new developments requiring parking related restrictions / schemes contribute to the implementation of the scheme via section 106 arrangements or the Community Infrastructure Levy	Maintain signs and lines and TROs to an acceptable level ensuring suitable funding is available	Ongoing: Partnership lead officers to maintain local relationships with planning departments and Essex County Council Highways.

10: Continue to develop and roll out the School Parking Initiative across all Partnership areas, to improve parking behaviours at school drop off and pick up times	Support the core principles of TMA 2004	Engage with as many schools as possible to promote the scheme. Develop and test new ideas and validate the schemes which are operational.
11. Meet with Officers from NEPP and ECC to determine any additional services that can be delivered by the Partnerships on behalf of ECC under separate Service Level Agreements.	Support the core principles of TMA 2004 Achieve an overall financial account to operate parking enforcement and the TRO function at zero deficit Partnership lead officers take all reasonable steps to ensure individual Partnership areas reduce the level of individual deficit	Arrange meetings with relevant officers and start initial discussions.
12. Implement the trial CCTV camera enforcement project in Sawyers Hall Lane to monitor the School Keep Clear markings	Support the core principles of TMA 2004 Achieve an overall financial account to operate parking enforcement and the TRO function at zero deficit Partnership lead officers take all reasonable steps to ensure individual Partnership areas reduce the level of individual deficit	Gain supplier Quotes Agree a project plan and completion date
 13. New Beaulieu Train Station – Chelmsford. Consult with residents in surrounding areas that have the 	Support the core principles of TMA 2004 Achieve an overall financial account to	Consult with residents to gain their support and views on a suitable scheme. Create a new Traffic Regulation Order

potential to be affected by all day commuter parking, with the aim of implementing a suitable scheme prior to the station opening late 2025.	operate parking enforcement and the TRO function at zero deficit	Implement the agreed scheme
Subject to approval of funding.	Maintain a contingency reserve	

4.3 SEPP Operational surplus carried forward from previous Joint Committee Agreement.

Any surplus remaining at the end of the 2011 Joint Committee Agreement will remain the responsibility of the SEPP Joint Committee to determine how this surplus is used and allocated in accordance with Section 55 of the RTRA 1984.

The following table shows the current financial position of this SEPP operational fund and the remaining cost to complete the outstanding approved areas of spend.

Table 2

SEPP Operational fund	
SEPP Operational fund position (31/3/2023)	£2,155,790
£37,114 (2022/23 outturn) – allocated to Part 3 of the surplus sharing arrangements (Essex wider strategic highways panel)	
	£2,118,676
£60,000 replacement handheld computer (HHC) Equipment and Printers for enforcement officers.	£2,058,676
£65,000 for pilot CCTV enforcement of School Keep Clear markings in Sawyers Hall Lane	
	£1,993,676

 £1,143,000 remaining to be transferred from the £1,303,000 shared equally (£186,000 each) between the seven partner authorities for highway and car park improvements which are in accordance with section 55 (as amended) of the Road Traffic Regulations Act 1984. £46,500 Chelmsford allocation remaining of the £816.000 Shared between the seven Partnership Authorities for highway and car park improvements. 	£850,676 £804,176
Maintain £400,000 reserve.	£404,176
SEPP operational fund held	£404,176

4.4 Proposed 24/25 funding for approval

Table 3 sets out the proposed funding required of £268,000 to maintain the current level of service delivery and to invest in schemes which complement the aims and objectives of the Parking Partnership

Table 3

Proposed 24/25 funding for approval	
Funding available	£404,176
£33,000 to cover costs to provide additional out of hours and weekend enforcement patrols to cover known	
parking problems outside of core hours	£371,176
£200,000 sign and line maintenance and new TROs	£171,176
£35,000 for the consultation and implementation of new Resident Parking Schemes in the vicinity of the new Beaulieu Train Station in Chelmsford.	
(Resident and visitor permit income will contribute to the on-going operational costs to monitor and maintain this	
scheme).	£136,176
Operational fund remaining	£136.176

If the Joint Committee approve the proposed funding of £268,000 there will be £136,176 (in addition to the £400,000 reserve maintained) available for allocation in accordance with Section 55 of the RTRA 1984.

5: Risks to the Partnership

From the outset of the Parking Partnership, the Joint Committee approved the action plan which identified the risks to the Partnership and requested that the Parking Partnership Manager undertake an annual review of the Partnerships risk in conjunction with the Business Plan.

It is important that these risks are regularly monitored, and the action plan implemented to ensure that the long-term business objectives are not compromised.

The risks have been updated to reflect the new Joint Committee Agreement working arrangements

Appendix B, page 28, provides the identified risks and the Risk Action Plan

It is recommended that the Joint Committee approve the risks identified and the action plan to address the top three risks.

6: Contracts register

The Partnership should ensure that key contractual arrangements are monitored annually to enable adequate time to re-tender as appropriate. It is an important part of the business planning process that a contracts register should be monitored, to ensure that enough consideration is given to key contracts, expiry dates and ongoing requirements.

The following table provides details of the key contracts and expiry dates and current actions required

Contractor	Expiry date	Action required
Sign and Line Maintenance Framework Agreement.	Expires on 2 July 2024. With option for two further years extension	
Contractors included on the framework are:		
D Line markings Ltd Highline Road markings Ltd Signway Supplies Ltd W&H Romac Ltd Henderson and Taylor		
Chipside Ltd for the provision of Civil Enforcement Services (back office and frontline IT software and hardware systems and systems support)	Expires 31 st August 2025.	
Chipside Ltd for MiPermit cashless and virtual resident permit systems and support.	Expires 31 st August 2025.	

7: Summary

The business objectives for 2024/25 have been set to ensure the Partnership maintains the current level of performance and continues to provide a high level of service delivery.

The financial position of the Partnership and the budget set for 2024/25 has ensured that the enforcement operation, the TRO function and the funding for the signs and lines maintenance can be fully funded from the Partnership account with sufficient reserves to cover any shortfalls should they arise.

For financial year 2024/25 it is proposed that there will be £200,000 funding available for maintenance of signs and lines and new TROs with an additional £35,000 for the implementation of resident permit schemes to coincide with the opening of the new Beaulieu Train Station in Chelmsford .

This Annual Business Plan sets out four key recommendations for approval by the Joint Committee.

7.1: Recommendations for Joint Committee approval

- agree the 2024/25 budgets and the proposed actions and objectives
- agree the proposed funding (Table 3 page 17) for 2024/25
- agree to maintain a reserve of £400,000 for financial year 2024/25
- approve the risks identified and the action plan to address the top three risks in Appendix B.

Appendix A

Breakdown of budget costs 2023/24

Allocation of Salaries

MANAGEMENT

	Salary + on costs	Total
Total	£79,400	£83,500

CEO MANAGEMENT

	Salary + on costs	Total
Total	£54,300	£57,100

CENTRAL BACK OFFICE

1 x Office Supervisor 8 x FTE Case Officers 1x Digital and projects Manager 1 x School Parking Liaison Officer and project support	Salary + on costs	Total
	£371,600	£408,100
CIVIL ENFORCEMENT OFFICERS		
CHELMSFORD		
1x Team Leader 8 FTE CEOs		
Total	£319,300	£319,300
BRENTWOOD		
1x Team Leader 5 FTE CEOs		
Total	£242,500	£242,500
BASILDON		
--------------------------------	----------	----------
1x Team Leader 6.5 FTE CEOs		
Total	£246,100	£246,100
CASTLE POINT		
1.7 FTE CEOs		
Total	£60,900	£60,900
ROCHFORD		
3 FTE CEOs		
Total	£105,600	£105,600
MALDON		
2 FTE CEOs	£70,900	£70,900
Maldon Park Rangers	£19,400	£19,400
Total	£90,300	£90,300

Estimated Penalty Charge Notice (PCN) income.

Estimated PCN income (£)	23/24 Estimate
Chelmsford	£540,000
Brentwood	£520,000
Maldon	£93,000
Basildon	£280,000
Rochford	£146,000
Castle Point	£130,000
TOTAL	£1,709,000

Factors applied to allocate total direct and indirect costs.

The budget contains total direct and indirect costs that require apportioning across the six Partnership areas. This apportionment relies on four percentage factors dependent on what the expenditure relates too. These are explained below:

A. Percentage of PCNs issued.

It is estimated that 53,100 PCNs will be issued by the Partnership during 2023/24. The table illustrates the allocation split.

	Estimated PCN issue	% of PCN allocation
Chelmsford	16,800	31.64
Brentwood	16,250	30.60
Maldon	2,900	5.46
Basildon	8,750	16.48
Rochford	4,500	8.47
Castle Point	3,900	7.34

B. Percentage of Civil Enforcement Officers (CEOs)

The total number of CEOs working across the Partnership area is 29.2 Full Time Equivalent (FTE) officers.

	No of CEOs	% of CEOs
Chelmsford	9	30.82
Brentwood	6	20.55
Maldon	2	6.85
Basildon	7.5	25.68
Rochford	3	10.27
Castle Point	1.7	5.82

C. Vehicle percentage

The total amount of enforcement vehicles in use across the Partnership area is 23 (including the CCTV vehicle).

	No of vehicles	% of vehicles
Chelmsford	3	13.04
Brentwood	5	21.74
Maldon	2	8.70
Basildon	8	34.78
Rochford	3	13.04
Castle Point	2	8.70

D. Percentage of total number of PCNs and resident permits issued.

	PCNs	Resident permits	total	%
Chelmsford	16,800	4450	21,250	33.98
Brentwood	16,250	1900	18,150	29.03
Maldon	2,900	280	3,180	5.09
Basildon	8,750	2600	11,350	18.15
Rochford	4,500	150	4,650	7.44
Castle Point	3,900	50	3,950	6.32

E. Percentage of Civil Enforcement Officers and Back Office Staff

The total number of CEOs and Back-office staff working across the Partnership area is 40.2 FTE officers

	No of staff	% of staff
Chelmsford	13.5	33.58
Brentwood	8.4	20.90
Maldon	2.5	6.22
Basildon	9.7	24.13
Rochford	3.8	9.45
Castle Point	2.3	5.72

Breakdown of 2021/22 known direct costs

Cyclical Maintenance		Annual cost
Chelmsford	Pay and display machine maintenance contract for 11 on street pay and display machines	£4,900
Brentwood	Pay and display machine maintenance contract for 7 on street pay and display machines	£3,500
	TOTAL	£8,400

25

Accommodation		
Brentwood 1 x team leader 2 x Civil Enforcement Officers	Enforcement Hub – Bentwood Borough Council	£10,000
Maldon 2 x Civil Enforcement Officers	Maldon District Council Offices – Promenade depot	£2,000
Basildon 1 x Team Leader 7 x Civil Enforcement Officers	Barley Lands Depot. Also includes office for Enforcement Operations Manager. Dedicated secure CCTV data and viewing room. CCTV vehicle garage space.	£8,900
Rochford 3 x Civil Enforcement Officers	Hockley Road Council Offices, Rayleigh.	£7,400
Castle Point 1.7 x Civil Enforcement Officers	Farmhouse Canvey Island	£2,000
	Total	£24,000

Vehicle Lease costs		Annual cost
Chelmsford	3 x lease vehicles	£11,429
Brentwood	5 x lease vehicles	£15,238
Maldon	2 x lease vehicles	£7,619
Basildon	7 x lease vehicles1 x CCTV vehicle owned by the partnership	£26,667
Rochford	3 x lease vehicles	£11,429
Castle Point	2 x lease vehicles	£7,619
	TOTAL	£80,000

APPENDIX B

South Essex Parking Partnership Risk Assessment Exercise 2024-2025

As part of the risk assessment exercise the group considered risks currently faced by the Partnership between 2024- 2025. Only non-operational risks were included (apart from 2B).

A detailed plan of action has been created for the top three risks: 1, 3B and 7, as seen below.



Ide	ntified risks	Impact	Likelihood
1.	Legislative changes	3 - Critical	4 – significant
	entral government reduces levels of PCN charges. Inge in enforcement legislation.		
2.	Financial risk from a significant reduction of income due to:		
а. b. c.	Consumers' behaviour Operational non-collection (e.g. staff sickness, weather) Deficit	2 – Marginal 3 – Critical 4 Catastrophic	2 – Very low 2 – Very low 2 – Very low
3.	Political risks		-
a. b.	Committee not agreeing, e.g. the annual Business Plan Political change- political representation changing	2 –Marginal 2 –Marginal	4 – Significant 5 – High
4.	A Partner authority of the Partnership leaves	2 – Marginal	3 – Low

Identified risks	Impact	Likelihood
If a Partner authority left, services would still be run in that area, but that local authority would not be represented and unable to influence local decisions. One-year notice period needs to be given.		
 The Lead Authority leaves the partnership The Lead Authority, Chelmsford, would still need to give one year of notice period. 	3- Critical	2 – Very low
6. Full compliance Currently the recovery rates are at a national average.	1 – Negligible	1 – Almost impossible
7. Inability to enforce due to lack of signs and lines	3 – Critical	4 - Significant
8. Business objectives not documented clearly For ease of reference these should be clearly defined and included in all the relevant documents.	1 – Negligible	4- Significant
9. Public response to changes in charges	1- Negligible	2 – Very low
10. Legal challenge to the way in which enforcement is being carried out / wrong legal advice	4-Catastrophic	2 –Very low
11. Economic impact on the partnership	2 – Marginal	4 – Significant

Likelihood and Impact Definitions

Impact Definitions

Score	1	2	3	4
Description	Negligible	Marginal	Critical	Catastrophic
Customer Experience	Reduced quality of customer experience - difficult to quality	Unsatisfactory customer experience - readily resolvable - short term effects.	Unacceptable customer service experience - management intervention - medium term effects	Unacceptable customer experience - continued ongoing problem. High level intervention
Objectives / Project	barely noticeable reduction in scope, quality or timeframe	Reduction in scope or quality of project; project objectives or schedule	Significant project over run or budget over spend.	Inability to meet project objectives, reputation of the organisation seriously damaged. Project Fails.
Service / Business Interruption	Interruption in a service which does not impact on the delivery of direct customer care or the ability continue to provide service	Some disruption in service with unacceptable impact on customer care.	Sustained loss of service which has serious impact on delivery of customer care resulting in major contingency plans being evoked	Permanent loss of core service of facility. Disruption to facility leading to a significant "knock on" effect.
Staffing and Competence	Short term low staffing level temporarily reduces service quality. No serious errors	Late delivery of key objective / service due to lack of staff. Ongoing problems with staffing levels. Moderate error due to ineffective training / inadequate skills.	Uncertain delivery of key objective / service. Major error due to ineffective training / inadequate skills.	Non-Delivery of key objectives / services due to lack of staff. Loss of key staff. Critical error due to ineffective training / implementation of training.
Financial - Capital	Minor organisational financial loss (£1 -£100k)	Significant organisational loss (£100k-£1m)	Major organisation loss (£1m - £10m)	Severe organisational financial loss (>£10m)
Financial - Revenue	Minor organisational revenue loss (<-£50k)	Significant organisational revenue loss (£50k-250k)	Major organisation revenue loss (£250k - £500k)	Severe organisational financial loss revenue (>£500k)
Inspection / Audit	Recommendations made which can be addressed by low level of management action	Challenging recommendations that can be addressed with appropriate action plan.	Enforcement action. Critical Audit report. Lower CPA rating.	Prosecution following an inspection. Severely critical audit report. Very poor CPA rating.

Likelihood Definitions

Score	1	2	3	4	5	6
Description	Almost Impossible	Very Low	Low	Significant	High	Very High
Probability	Practically impossible to occur	Can't believe this would happen - will only happen in exceptional circumstances.	Not expected to happen, but definite potential exists - unlikely to occur	May occur occasionally, has happened before on occasions - reasonable chance of occurring	Strong possibility that this could occur - likely to happen	This is expected to occur frequently / in most circumstances - more likely to occur than not.
Percentage of chance of something happening	< 2%	2% -25%	25% - 50%	50% - 75%	75% - 95%	> 95%

Mitigation Options

Treated	- through preventative measures management
Tolerated	- through ensuring adequate plans exist to respond to potentially disruptive events
Transferred	- through, as an example insurance or contractual arrangements
Terminated	- although in practice this is often not possible

Risk Management Action Plan



Risk Number	Current Risk Score	Target Risk Score	Description
1: Legislative changes	Significant / Critical	Significant/Critical Legislative changes will be determined by central government and therefore mitigating the risk is not possible. The Action is to ensure that any change in enforcement legislation is considered and the Annual Business Plans adjusted accordingly	Legislative changes If central government reduces levels of PCN charges. Change in enforcement legislation.

Action/controls already in place	Level of action/control to address risk	Required management action/control	Responsibility for action	Critical success factors & KPI's	Review frequency	Key dates
An Annual Business Plan is produced and agreed annually and adjusted to reflect any changes in operational costs and income received A reserve of £400,000 is currently maintained and reviewed annually	Adequate	The Parking Partnership Manager and Partnership lead officers to be aware of any change in enforcement legislation. The Parking Partnership Manager in consultation with Lead Officers to provide a financial and operational impact assessment and agree individual area actions plans to be incorporated in the Annual Business Plan and the medium to long term financial forecast.	Partnership Lead Officers and Parking Partnership Manager	Business Plans adjusted to recognise changes in legislation and potential impact. Partnership Account remains in zero deficit position.	Annually	December Joint Committee Meeting and approval of Annual Business Plans

32



Risk Number	Current Risk Score	Target Risk Score	Description
3B Political change- political representation changing	High / Marginal	High/Marginal Political change will be determined by local elections and therefore mitigating the risk is not possible. The Action is to ensure that any new Joint Committee Member gains a full understanding of the Parking Partnership at the earliest opportunity	Political change (political representation changing)

Action/controls already in place	Level of action/control to address risk	Required management action/control	Responsibility for action	Critical success factors & KPI's	Review frequency	Key dates
The Partnership lead officer representing the area to notify the Clerk and the Parking Partnership Manager within a time period of one week following any change in political representation	Adequate	Partnership lead officers to be aware of any change in political representation and take the necessary action to notify the Clerk and Parking Partnership Manager	Partnership Lead Officers	The Clerk receives notification within one week of political change	Annually	ind local elections
Parking Partnership Manager to arrange meeting with new representative and lead officer within one month of notification with the purpose of providing an overview of the Parking Partnership, the aims and objectives the Partnership wish to achieve and a full explanation of the relevant individual area action plan	Adequate	Parking Partnership Manager to arrange meeting within one month of notification of change with Lead Officer and new Joint Committee Member.	Parking Partnership Manager	New Joint Committee Member is fully informed of the Partnership aims and objectives within one month of notification of change	Annually	Annual Council meetings and lo

Risk Management Action Plan



Action/controls already in place	Adequacy of action/control to address risk	Required management action/control	Responsibility for action	Critical success factors & KPI's	Review frequency	Key dates
Parking Partnership operates the TRO signs and lines function. Parking Partnership funding the TRO staff and operational costs. The Partnership currently allocates the funding, implements the works and ensures unenforceable areas are rectified.	Current funding is enough to address areas that are considered unenforceable but falls short when consideration is given to ongoing preventative maintenance of signs and lines and implementing new schemes Partnership lead officers and Joint Committee Members have full control over expenditure and allocation of works	The new surplus management requirements in the Joint Committee Agreement form 1 April 2022 ensures that a suitable reserve of £400,000 is maintained in Part 1 and the TRO and sign and line maintenance costs identified in part 2 are always covered before any spend is contributed to part 3 of the arrangement. In addition the Partnership will be fully responsible for operational fund which will be carried forward into the new agreement and is not subject to the new surplus sharing arrangements.	Parking Partnership Manager and Lead Officers	The Parking Partnership continues to operate the function with enough funding. 90% of signs and lines are fully compliant and refreshed by 2023	Annually	



SOUTH ESSEX PARKING PARTNERSHIP JOINT COMMITTEE

14 December 2023

AGENDA ITEM 9

Subject	Castle Point Borough Council proposal for the allocation of the agreed share of operational fund
Report by	Nick Binder, South Essex Parking Partnership Manager

Enquiries contact: Nick Binder. Nick.binder@chelmsford.gov.uk

Purpose

This report provides the Joint Committee with the proposal from Castle Point Borough Council on how they intend to use part of the agreed £186,000 allocation from the South Essex Parking Partnership (SEPP) operational fund in accordance with Section 55 of the Road Traffic Regulation Act 1984 (RTRA 1984).

Options

The Joint Committee can approve, amend, or reject the proposal.

Recommendation(s)

It is recommended that the Joint Committee;

- Agree that the proposed schemes totalling £135,000 are in accordance with Section 55 of the RTRA 1984 and.
- Authorise the South Essex Parking Partnership Manager to release these funds to Castle Point Borough Council from the SEPP parking account.

Consultees	Lead Officers from each of the Partner Authorities as set out in
	Appendix B of the Joint Committee Agreement 2022.

1. Introduction

1.1 At its meeting on 28 July 2022 the Joint Committee was presented with a report with a recommendation that the Joint Committee approves the allocation of £1,302,000 from the operational fund between the seven Partnership authorities for schemes and projects which are in accordance with Section 55 of the RTRA 1984.

The Joint Committee agreed to equally share the £1,302,000 surplus (the amount remaining at the end of the previous Joint Committee Agreement) between the seven Partner Authorities (£186,000 each). It was also agreed that the funding will be released to the Partnership Authorities subject to the following criteria:

Each partner authority will need to present a report for approval by the Joint Committee providing details of the proposed scheme(s) which will demonstrate that the funding will be fully used as per the requirements of Section 55 of the RTRA 1984.

This report provides the Joint Committee with information on how Castle Point Borough Council propose to spend part of their £186,000 allocation.

2 **Castle Point Borough Council proposal.**

Upgrade the overspill car park at Thorney Bay

Summary:

To upgrade existing seasonal overspill grass car park at Thorney Bay seafront car park by providing a new cellular paving system suitable for year-round usage along with EV charging points. The upgrade will provide 23 bays which will be available for use throughout the year and access/ turning zone for emergency vehicles.

Reason:

To respond to increased visitor numbers and demand for more parking spaces throughout the year and to meet Building Regulation requirements in respect of the soon to be built pavilion/toilet facilities and access to it by emergency vehicles.

Proposed: The proposed works are detailed in **Appendix A** to this report

Cost: £122,851 plus £12,149 contingency totalling £135,000

3 How these proposals meet the requirements of the RTRA 1984 (s55)

The above proposals meet the criteria of subsection 4 (b) meeting all or part of the cost of the provision and maintenance by the local authority of off-street parking accommodation whether in the open or under cover.

4 If the Joint Committee approve these schemes totalling £135,000, Castle Point Borough Council will have £51,000 remaining from their allocation.

Conclusion

Castle Point Borough Council has provided a proposed scheme which meets the criteria of Section 55 of the RTRA 1984 to be approved by the Joint Committee.

It is recommended that the Joint Committee:

Agree that the proposed scheme totalling £135,000 is in accordance with Section 55 of the Road Traffic Regulation Act 1985 and.

Authorise the South Essex Parking Partnership Manager to release these funds to Castle Point Borough Council from the SEPP parking account.

Appendices

Appendix A schedule of works

Background Papers

The South Essex Parking Partnership Joint Committee Agreement 2011. The South Essex Parking Partnership Joint Committee Agreement 2022.

Appendix A

Item	Description	£	f
7.0	GENERAL SUMMARY		
	1.0 Preliminaries & General Conditions	167,811.96	5,000.00
	a a all-frameda		
	2.0 Building Works	821,236.64	
	3.0 MEP Services to buildings	207,492.29	
	EV charging points	201,452,25	6,231.09
	Feeder Pillar provision		3,199.80
	4.0 Site Works		
	4.1 Site Works - Site clearance and forming levels	24,106.27	
	Cut back / clear existing site vegetation.		1,562.94
	Form new site contours and adjust existing site levels		8,063.90
	ahead of new construction (refer to existing and		
	proposed site levels and proposed construction details).		
	4.2 Site Works - Roads, paths, paving and planting	84,642.60	
	All Formations to be levelled and compacted		48,988.57
	with a vibrating roller. Excavation disposal & filling		
	Porous cellular grass paving car park.		25,474.12
	Type HB2 kerb with 125mm upstand.		1,175.46
	Type BN kerb with 6-25mm upstand.		1,966.08
	Drop kerbs.		178.10
	Edging kerbs.		499.84
	Extra over carriageway types for Asphalt tie-in		2,876.79
	construction detail at all abutments to existing		
	carriageways/roads/car parks and the like.		533.30
	Extra over carriageway/path types for thermoplastic		555,50
	road markings, yellow/white lining, junction/crossing		
	markings, and the like. Prepare grass areas with topsoil and apply grass seed.		960.00
	Prepare grass areas with topson and apply grass seed.		500.00
	4.3 Site Works - Fencing, railings, walls, gates, site/street furniture and equipment	20,583.95	
	External steps to car park area, including gravel grid	20,000,000	3,962.81
	steps, timber stakes, composite edging boards and the		5,502.02
	like.		
	Timber post and stainless steel handrails to external		5,288.64
	steps to car park area, including post foundations.		
	Relocation of existing car park pay station.		2,411.58
	New parking bollards.		2,730.50
	4.4 Site Works - External drainage	36,564.97	
	Beds and surrounds		397.87
	Pipework		339.21
	Fittings		69.25
	Permavoid units		940.74
	4.5 Site Works - External services and external lighting	27,413.32	
	5.0 Dayworks	29,500.00	
	6.0 Provisional Sums	232,575.00	ļ
	7.0 Contract Bond	3,000.00	
	Tender analysis stage adjustments	-£4,246.14	£0.00
	TOTAL (EXCL VAT):	1,650,680.86	122,850.58



SOUTH ESSEX PARKING PARTNERSHIP JOINT COMMITTEE

14 DECEMBER 2023

AGENDA ITEM 10

Subject	Forward plan and meeting dates for 2024/25
Report by	The South Essex Parking Partnership Manager

Enquiries contact: Nick Binder, South Essex Parking Partnership Manager ,01245 606303, nick.binder@chelmsford.gov.uk

Purpose

The report sets out the forward plan of agenda items for approval by the Joint Committee and the proposed meeting dates for the Joint Committee for the 2024/25 municipal year.

Options

The Joint Committee can agree, reject or add items to the forward plan of agenda items and agree, reject or alter any of the proposed meeting dates.

Recommendation(s)

- 1. That the Joint Committee agrees the forward plan of agenda items
- 2. That the Joint Committee agrees the future meeting dates of 27 June 2024, 12 September 2024, 12 December 2024, 13 March 2025, each commencing at 2pm
- 3. That the Joint Committee agrees to hold those meetings at the Chelmsford City Council offices

Consultees	Lead officers from each of the Partner Authorities as set out in Appendix B of the Joint Committee Agreement 2022.

1.	Introduction
1.1	The consideration of the Forward Plan is a standing item of the Joint Committee's agenda.

1.2	The Joint Committee has one more meeting scheduled within this current municipal year on 14 March 2024. New dates are proposed for the municipal year 2024/25.			
2.	Forward Plan of Agenda Items			
2.1	An updated Forward Plan of Agenda Items for the scheduled meetings in 2024/25 has been prepared for consideration by the Joint Committee and is contained at Appendix A.			
3.	Meeting Dates for 2024/25			
3.1	Clause 17 of the Joint Committee Agreement sets out the arrangements for meetings. The first meeting of the Joint Committee shall be the annual meeting for the year and thereafter the first meeting held after 1 st April in any year shall be the annual meeting and the Joint Committee shall meet at least four times a year			
3.2	 The proposed dates for meetings of the Joint Committee are: 27 June 2024 12 September 2024 12 December 2024 13 March 2025 			
	commencing at 2pm			
3.4	All meetings of the Joint Committee have so far been held at the Chelmsford City Council offices. This venue seems to have worked well with free parking on-site and making it easier to provide the necessary legal and democratic support to the Committee. It is proposed that this arrangement continues for 2024/25.			
4.	Conclusion			
4.1	The Joint Committee will meet at least four times in any one year and dates for the 2024/25 municipal year are proposed. A Forward Plan of Agenda Items has been prepared to ensure that the Joint Committee is fulfilling the requirements as set out in the Joint Committee Agreement.			
List o	List of Appendices			
Appendix A Forward Plan of Agenda Items				
Background Papers				
South	South Essex Parking Partnership Joint Committee Agreement 2022			

APPENDIX A FORWARD PLAN OF AGENDA ITEMS

Standing items

Apologies and substitutions Minutes of previous meeting Matters arising Public Question Time Operational and Performance Report (Russell Panter) Financial Report (Michael Packham) Forward Plan (Nick Binder)

Date of meeting	Items	Lead
Thursday 7 March 2024	Progress on Business Plan 2023/24	Nick Binder
Thursday 13 June 2024	Financial Outturn 2023/24 Report	Michael Packham
	Annual Report of the South Essex Parking Partnership (for the period 1 April 2023 to 31 March 2024)	Nick Binder
Thursday 12 September 2024	 Review of Policies Discretion policy Operational protocols Parking Policy Framework including Enforcement policy TRO implementation policy 	Nick Binder
	Progress on Business Plan 2024/25	Nick Binder
Thursday 12 December 2024	Business Plan 2025/26	Nick Binder
	Dates of Joint Committee meetings for 2025/26	Nick Binder
Thursday 13 March 2025	Progress on Business Plan 2024/25	Nick Binder